Kia Tipu, **He Tipua**

A future system that's easier and fairer

Engagement summary of experiences and future opportunities for the Lottery Grants System

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Te Kāwanatanga o Aotearoa New Zealand Government







Evolving the lottery grants system

e Tari Taiwhenua



Lottery Grants Board

Te Puna Tahua LOTTO FUNDS FOR YOUR COMMUNITY

About

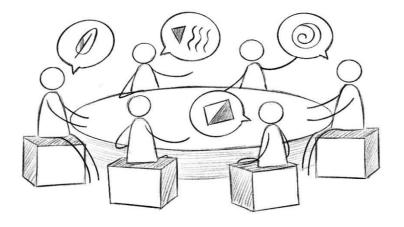
Our engagement

Between February and June 2022, the Department of Internal Affairs (DIA) undertook targeted engagement to understand barriers and areas of opportunity to make it easier and fairer for communities, hapū and iwi to access Lottery funding.

Learnings have also been captured from previous community engagements and fund evaluations undertaken by DIA and other organisations with a focus on community grant funding.

This document shares back what we heard about the Lottery Grants System. It:

- maps current experiences
- captures reflections on our identified good practice principles of community funding
- captures future ideas and opportunities for Lottery funding.



Our approach

The Department worked with Fjord (the Design arm of Accenture NZ Ltd) and IDIA (Indigenous Design and Innovation Aotearoa) on the targeted engagement to understand potential Indigenous future models that would make the Lottery Grants System easier and fairer.

We had over 30 group and individual conversations with:

- Community, hapū and iwi groups
- Department staff
- distribution committee members
- other funders

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Hāpai Hapori Community Advisors connected us with organisations to talk to, focusing on:

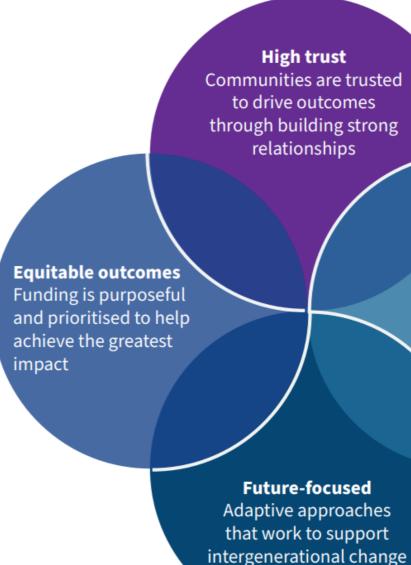
- hapū and iwi groups and Pacific and ethnic community groups
- those that had previous challenges accessing funding.

Good Practice Principles

DIA has identified four Good Practice Principles for community funding.

These have been used to guide conversations on what a future community funding system could look like.

Talking with communities, hapū and iwi about their experiences and what the principles could look like in practice, has helped us to understand the opportunities for an evolved Lottery Grants System that has people and communities at its heart.



Community-centred Community aspirations are supported through flexible funding approaches

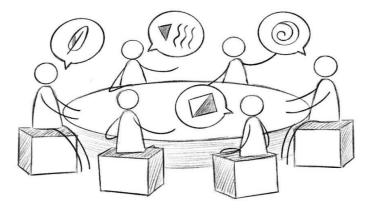
for communities

Snapshot of what we heard

Overall, we heard that a Lottery Grants System that is guided by the Good Practice Principles of community funding, would provide stability, increased opportunities and reduce the administrative burden for communities, hapū and iwi.

For the evolved Lottery Grants System, stakeholders described a shift across the six key stages of the current funding process.

| Stage | Shift from: |
|---------------------------|--|
| Explore | Communities, hapū and iwi doing all the work to seek funding |
| Formalise group | A one-size fits all approach |
| Application | Communities, hapū and iwi needing to translate their aspirations to fit the system |
| Decision | Aspirations being interpreted and judged by decision makers |
| Outcome | Grant outcomes not matching aspirations |
| Using grant/ Reporting | Prescriptive reporting of progress |



Shift to:

- Communities, hapū and iwi being found and understood
- Recognising and supporting existing community capabilities and structures
- A system that receives their unaltered aspiration
- Aspirations being shared and nurtured
- Tailored support regardless of the outcome of the application
- Sharing stories, learning and growing

High Trust

We heard high trust described as:

- trust that goes both ways
- an environment where groups can talk about challenges and learn when things don't go to plan
- having trust throughout all areas of the relationship
- DIA trusting communities' ability to deliver
- greater transparency throughout the process.

Equitable Outcomes

We heard equitable outcomes described as:

- a Lottery Grants System that is accessible to everyone
- providing support where it's most needed
- recognising and supporting diverse communities, hapū and iwi
- understanding the context community groups are working in
- not feeling like you're competing.

Community Centred

We heard community centred described as:

- being supportive and responsive to community aspirations and identity
- collaboration and tackling issues collectively
- increased opportunities for kanohi ki te kanohi (face-toface) interactions
- strengthening whanaungatanga
- DIA presence is seen in communities.

Future Focused

We heard future focused described as:

- multi-year funding that provides greater certainty and the ability to plan for the longer-term
- a system that adapts to future change and continually evolves
- providing greater support for • innovation and collaboration.

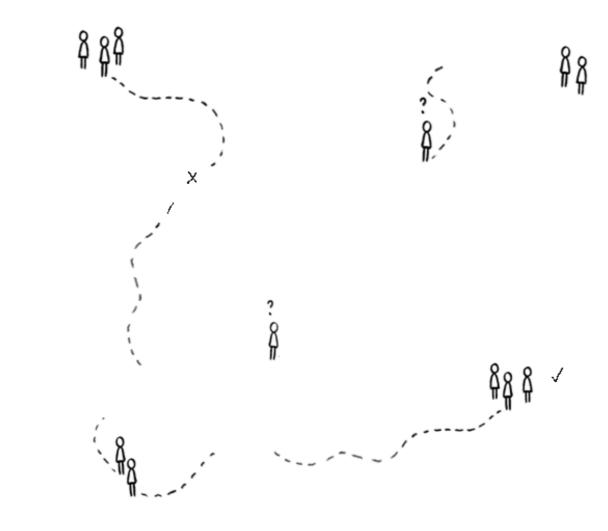
Experience Maps

Experience maps are a way to show thoughts, feelings, actions and needs through each step of a process.

The following experience maps summarise what community, hapū and iwi groups shared with us, good and bad, through six key stages of the current funding-process. This includes from discovering and applying to receiving and reporting.

There were many collective experiences, which we've combined and documented as 'general community group experience'.

There were also unique cultural experiences, which are shown as separate experience maps.



Experience Map: General community group experience

don't have strengths in

application."

IT/administration."

parts/funding streams of DIA."

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|---|---|--|--|--|---|--|
| Explore | Formalise Group | -> Application | Decision | Outcome | Using Grant / Reporting | |
| (Researching, discovering, connecting) | (Becoming an entity, bank accounts) | (Online form, meeting criteria, budgets) | (Processing, committee decision) | (Approve, decline, payments) | (Outcomes and expenditure) | |
| There's a generic email and phone number to contact. Phoning didn't provide much help. I didn't know their was a specialised Advisor service. | Groups need to know the correct procedure to formalize. They can get caught out setting up trusts without understanding requirements. | • Once you get used to it, the online grant management system is good. | • We don't understand how decisions are made. | Decision emails don't give a lot of detail, but we know to ask for clarification on decisions to help us learn for next time. | Reporting is pretty straight forward for us, just the same format as previous years. | |
| I was fortunate to be steered to Hāpai Hapori by my peers. | • We see a lot of duplication of similar groups doing similar things. | The experience has been great for me. I've become familiar with the process and know who to contact if I need guidance. | We don't know who is on the committee and who is making decisions on what's best for our community. | The COVID-19 fund decisions were made quickly, which meant we could | It's easy to report on wages and purchases, but more difficult to gauge community or social outcomes. | |
| We have an excellent Advisor who has been assisting us for the last 4 years. I was very well informed. | It would have been good to be connected with groups that could help us set ourselves up early on. | I have noticed an improvement over the years with Advisors being much more available and accessible. | We need more assurance going in, so we're not waiting three months for a possible 'no'. | The process could be better since | We'd like to be more creative with our accountability reports. Allow other media forms, verbal or even a presentation. | |
| Thanks to the funding expo and workshops we now have a better understanding of what's required. | Our worker contracts always say 'funding dependent'. It's hard to get volunteers now, needs to be a paid job. | As a new applicant with little knowledge it took a long time for us to complete the application form. | We felt we fitted the criteria and priorities. But it seems the usual organisations are picked over us. | • we're applying for the same purpose every year. You know us and what we do. | We didn't realise we had a report due. We weren't told. | |
| It's not clear who's who. Lotto? DIA? Neither were the name of the organisation which helped us. | We have to be a legal entity to get the money we need to do what our community needs from us. There must be a way to support us. | We needed more direction about the amount to ask for and how to prepare budgets to the required format. | We'd love to see cross agency collaboration so there's a clear understanding between our two funders. | We were really satisfied with the level of support we received from DIA.Multi-year funding is the best! | It can be uncomfortable to engage with DIA if things haven't gone to plan. | |
| Website is hard to navigate. You really have to know what you're looking for. | The COVID-19 Fund removed some barriers our group faced from | The questions are similar so it's a challenge not to repeat ourselves. | Tunders. | We received partial funding. We have no idea how this compares to other | Financial reporting component could b simpler. You should be connected with Charities. | |
| An Advisor came to visit us. Building those relationships is key. Once they understood our aspirations, we were | community funding requirements. | Most organisations like ours are understaffed. It's a massive effort to | | applicants or why. | We didn't spend the whole grant withi 12 months. We had to repay it even though our project was still going. | |
| better placed to succeed. Some Advisors are long established and connected in our community. I hope | Our volunteers change regularly. We had trouble with our DIA profile login being linked to an individual who left. | meet deadlines and very disappointing if you don't make it in time. | | • We have to adjust frequently because of not getting full funding. | The reporting system has improved over the last 5 years. Its easier to | |
| there's contingency for them so the support remains consistent. | | | | | report compared to other funders. | |
| Quotes | Quotes | Quotes | Quotes | Quotes | Quotes | |
| We had access to a very knowledgeable mployee, who has now moved to nother section. We hope the assistance oing forward will be equally as helpful." | "Include much more detailed FAQs that apply to different community groups and organisational structures." | "[Advisor] very understanding in terms of our timelines falling behind due to voluntary work, our day jobs, calling hui and team challenges." | "We were very disappointed and put off applying again – it took us a very long time to get everything together and did not feel we were heard in the consideration of | "Give us a list of those that were approved so we can better understand how funds are being used. | "We have good financial tools and structure to make reporting easier, mo don't." | |
| People don't understand all the parts/funding streams of DIA." | "Some of the best groups in terms of community benefit are the ones that don't have strengths in | "The key for our whanau/hapū is kanohi ki te kanohi. However, having a change in | funding." "Advisors provide the best information they | "Speeding up the process, it took around 8 months to get my scooter approved." | "People say what the funders want to hear, not what's real." | |

ki te kanohi. However, having a change in "Advisors provide the best information they trust members being young and can – understanding at the end of the day it computer literate has helped in our is a board decision."

"The whole process of when we applied to when it was approved was very timely."

"Same format as previous years. It is easy to complete if you do it systematically."

Experience Map: Māori, hapū, iwi led groups

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|--|---|--|---|--|
| Explore | Formalise Group | Application | Decision | |
| (Researching, discovering, connecting) | (Becoming an entity, bank accounts) | (Online form, meeting criteria, budgets) | (Processing, committee decision) | |
| It's been hard for the community to access. Had no idea about this type of funding. | • We're trying to fit into a Pākehā system which doesn't work for us. | We missed the closing dates on one fund, so had to apply for another. There was a lot of pressure. | Just make it in before the closing date, then there's a long wait for the decision. | |
| Our older generation knows there's funding out there, just not sure how to access it. | Challenge for Māori-led organisations. Navigate multiple groups, iwi, hapū, whānau, Maata waka. Can't do much without their support. | The connection and navigation from our Advisor has been valuable. Hard if someone different comes in. | We have to carry on and do things regardless. Sometimes we spend the money before we even have it. | |
| There's a lot of caution and mistrust around Government. We have to get our people on board first. | With big growth you get speed wobbles and you get others looking at you getting that pūtea. | There needs to be an easier way to get help from the website. We used an application example from another Marae. | Spending time and energy on one fund means missing out on other funding opportunities. | |
| We need a local relationship. There has to be whanaungatanga that everyone trusts. | I'm relied on by my whanau because of my academic background. | Helpful if you're told the questions and everything that's needed before applying. | Lots of groups contesting for funds on behalf of hapori. Makes it difficult for mana whenua. | |
| Through an Advisor we found out about the different funding from Hāpai Hapori. | Process of accreditation was arduous. So many more steps - health and safety, insurance, training! | Want to do more than we can. Hardest part is the budget, we undersell | As Treaty partners, is our role in decision making being acknowledged? | |
| Going into this funding world, it is predominantly Pākehā. | Legal status? I wrote 'Unincorporated' | ourselves. | | |
| It's not just iwi, come and find those doing the mahi. Tangata whenua need | but got advice around Marae status. | Our advisor checked it all prior and gave feedback. Made sure all boxes were ticked. | Māori should get a preference, its where impact is most needed. But does the system see that as fair? | |
| to be recognized. | Governance, accountability – many ducks to line up. Missed out on past opportunities because of this. | The wording is convoluted. We need | We want decisions to be made by | |
| Come meet us. Have a cup of tea. Kanohi ki te kanohi. | Not doing anything new. Acknowledge | somebody who knows how to write to meet their requirements. | knowing and recognising kaupapa Māori. | |
| Someone mentioned Community Matters. Googled it, but got more info from Advisor. | our mātauranga and whakapapa. Generations of working in our communities. | We try not to sound desperate and we're cautious of using te reo in our application. | As Iwi, we have different relationships with departments. Need clear lines of engagement. Rangatira to Rangatira. | |
| | | | | |
| Quotes | Quotes | Quotes | Quotes | |
| We're translating for our elders why it as to be done a particular way." | "Different to hold that Māori identity in the community." | "Instead, could be 'what does manaaki look like to you?' Not that simple." | "Fair – equitable – disproportional for Māori – we should get a second look." | |
| They see Covernment as not | | "All day, all night going through what I | | |

"They see Government as not understanding the needs of the people."

"Lots of aspirations, but not clear where to start with the funding for each." "So much was done in the past, and still didn't get the distance."

"It's generational. We were fundraising with the Māori Battalion."

"All day, all night going through what I needed. Probably wouldn't have done an application without Advisor."

"We're careful not to say 'Kia Ora' [..] so they don't think it's a 'Māori thing." "Talk to all the agencies who are walking alongside us. That would help with the decision making."

"Hearts racing to see if you got it."



Outcome

(Approve, decline, payments)

That step-by-step tautoko from our
 Advisor navigated us through this and secured us a grant.

Received partial funding. Knew we weren't probably going to get full. Disappointed, but it was still helpful.

 The notification of the decision doesn't
 give a lot of detail to help us understand and learn from it.

We want to be self-sufficient, survive by ourselves.

We're making the effort, but there's
still such an imbalance in the distribution of funding to Māori.

Put everything into the application.
Hard if it gets rejected. Many of us won't come back.

Using Grant / Reporting

(Outcomes and expenditure)

We bought a laptop and printer to help with our admin. There's stuff we end up needing, but not sure if we can use the money for it.

We're active on our social media page. Easy to see all that we're up to.

Not too sure about the reporting requirements. Hopefully there will be support from an Advisor.

 Slightly worried about not reaching the
 outcomes we stated, not everything goes as expected.

 Our Marae doesn't necessarily do
 enough to have audited accounts. Need the book keeping tools in place.

Reporting overdue. Need to meet milestones to be invested in again.

It feels more about what you spend the money on than the outcomes. Don't won't to repeat ourselves if going through this process again.

Struggled to put outcomes succinctly in words. Talked with Advisor, showed photos, they helped rewrite it.

Quotes

"You don't get 'paid' to do this. It's taking what grants are available and making it work for the community."

"We want to be self sufficient. We want to create our own products – not just get the crumbs off the table."

Quotes

"As Māori we have to do double-asmuch."

"The reporting should be relevant to what the fund is."

"Its all through the kumara vine that you know change has happened."

Experience Map: Pasifika groups

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|--|--|---|---|
| Explore | Formalise Group | Application | Decision |
| (Researching, discovering, connecting) | (Becoming an entity, bank accounts) | (Online form, meeting criteria, budgets) | (Processing, committee decision) |
| Our community leaders of the past have struggled to connect through language barriers. | We've been an association for years, but there was a period of being unincorporated while trying to re-establish ourselves. | We needed help from an Advisor to complete the application. Don't understand the vocabulary of funding. | So much effort in putting together the application, need more certainty of yes or no. |
| Knew of lotto grants, but didn't know how or if we could access it. | Knowledge of how to get funding had been lost with an older generation. | Wording on the application doesn't reflect our community. There's little to no Pasifika there. | Are the committees representative of our community? |
| We're more familiar with the local council as a funder. | Church is the central point for our community. | Trying to get in contact is hard. Sometimes you need that support right | Sceptical, because this our first ever application submitted. |
| Have never been to the lotto website before. | By default, getting funding would fall to | away. | • We don't now how they make the decision. |
| Learnt about DIA and Hāpai Hapori at a community funding expo. | the leaders who are more fluent and confident with English. | The process was ok. Had to go back to Hāpai Hapori three times for the budget bit. Didn't have any example of | I want them to know and see what we're doing. |
| Expo is where we first connected with | We've depended on fundraising and loans in the past. | what was needed. | We waited two months. Let us know! |
| our Advisor and our journey started. | We were on a deadline to get | We got support from Hui-E! to help write our application. They provided | Then if needed we can go elsewhere for funding. |
| Relationship building is key to us. | established to receive funding. | the guidance we needed. | |
| We got to meet and talk to other funders at the expo. | | Wanting to tell them everything – 10 words or 1000? | |

Quotes

"If there was visibility of other groups getting funding, I could connect with them and learn about it."

"Attended an initiative run by DIA and Ministry for Pacific Peoples."

"Funding expos have been massive."

Quotes

"They don't fund religious things so they won't fund me and my kids."

"Whole Cook Island community come together to fundraise between now and then."

"Language shouldn't be the barrier for leaders in our community."

Quotes

"Without Advisor, probably wouldn't be able to access it."

"Writing the application became my struggle (I'm good at writing!)."

"Having an application that relates to our people, examples to relate to."

Quotes

"The funding scene is like a club, if you're in, goes almost straight through, if out, then straight into wastepaper basket. Inbetween got to put in a lot of effort towards application."

"Thinking with a more cultural approach doesn't seem to fit in too well."



Outcome

(Approve, decline, payments)

Using Grant / Reporting

(Outcomes and expenditure)

Most funders won't give the full amount. We're expected to find the shortfall.

Felt shattered we didn't get it. Advisor followed up. Their support made us try again.

We didn't have a track record of being funded before.

 We have a long history in our
 community, but the trust is only focused on our recent legal status.

So fortunate to have that money. We Didn't expect it.

Got it all sorted in the end.

Quotes

"Your group is too young."

"Is the trust about the money, or is it about our ability?"

"Sit with us and understand what we are trying to achieve."

Know that our work has a bigger impact than just the purchases and activities themselves.

Not certain about the report. Think it will be like an audit.

Blessed to have been through this
process. Want to be able to say thank you to the decision makers.

 We used the funding in a range of ways
 to strengthen our culture and community.

How do you define an outcome? How can we put that in writing

This helped us identify otherpossibilities for funding the different needs of our community.

We had other Pasifika groups from around the country contact us to learn about how to get funding.

We want lottery to come and see what we are doing.

This brought our community together. It's all about the people. So important for our language to continue.

Quotes

"Come and see us, totally transformed. Some things you can't put on paper. It's hard to measure certain outcomes."

"Auckland Cook Island group phoned me for help, but it came to a point where they wanted me to do the application."

Experience Map: Ethnic Community Groups

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|---|--|---|---|
| Explore | Formalise Group | Application | Decision |
| (Researching, discovering, connecting) | (Becoming an entity, bank accounts) | (Online form, meeting criteria, budgets) | (Processing, committee decision) |
| We didn't know that NZ is so supportive n funding and that it even existed. | For three years we've been running our community event. Didn't even know we could get funding. | We got a template, but it still wasn't right. We had been given the wrong information from the Advisor. | Don't feel like we can ask about what is happening with the decision. We don't want to be seen as too pushy. |
| n the county we emigrated from it's difficult to get funding from Government. There's not many NFPs. | We had to understand the formal group requirements before applying. | The language is challenging, not certain of definitions and how we're supposed to answer. | We were expecting some notification. An Advisor gave us an update about the status of our application and the |
| We need a hand to find funding. To find out if there's actually grants for what we are doing as a group. | Huge step. Not easy to set up. Had to learn about differences between trusts and corporate societies etc. | What are we worth? How are we selling ourselves? | process. We hope the cultural elements of our application are not lost as it moves |
| We connected with our council, who hen advised us to look to Hāpai Hapori. | We had depended on sponsorship and our community contributions to meet costs. | We get lost. Get more convoluted trying to explain ourselves. Afraid of | We were encouraged to apply to the |
| Website was shared with us. Provided general overview, but no clear answers for if we could get funding or not. | We need to operate as an entity for one year before applying? | being criticised.Initially went into the application blind. | council as well, but submission and decision times conflict. |
| Wasn't clear if lottery funding was for already established groups or brand new ones like ours. | Needed 3–5 people to get involved to set up a trust. | This can be seen as too difficult a task for our communities. We'll require practice and experience. | Not sure when or how we find out about the decision. Maybe on the website? |
| inglish is often a 2nd or 3rd language or our communities. | Non of us are paid. We fit this around our jobs and families. There's not time for big long-term planning. | | Our application didn't proceed to committee because it wasn't in the right format. |
| The application looked similar to the council one we had attempted. | | | |
| Asking for grant money can feel a bit uncomfortable for us. | As long as we have a plan we can apply. We have goals in mind, but just not sure they'll work or not. | | |
| | | | |
| Quotes | Quotes | Quotes | Quotes |
| Feel the funding is for more well | "Shall we apply first or get organized | "Get more convoluted trying to explain | "If its not answering the question, we |

"Feel the funding is for more well established groups."

"We didn't know that NZ is so supportive of funding."

"Website – We Didn't get anything out of it. It just provided a general view."

"Shall we apply first or get organized first?"

"We Don't have institutional knowledge."

"Funders have really good relationship, then there will be more trust."

"Get more convoluted trying to explain ourselves."

"We're learning by doing."

"We have so many questions. If we could hear examples of how others have done it." "If its not answering the question, we will miss out. Make it bullet points, shorter more effective."

"It's fair we involve a community member. The fund comes from community, funding is being returned to community."



Quotes

"Being new, we should still be cared for. We're put up against well established orgs for funding."

"Some groups such as refugee groups have more special needs."

"The care should be in understanding our cultural context."

Quotes

"We have changing needs which makes it difficult."

"Go out, see us, ask us what are we doing - do we need help!?"

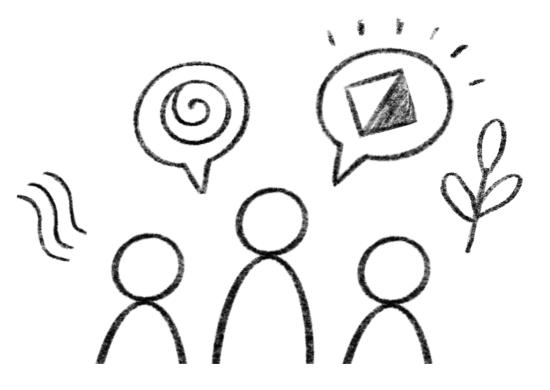
"We have future ideas, but unsure of relevance [to criteria]."

Future Opportunities

Many great ideas were shared for what an evolved Lottery Grant System could look like.

While not all ideas can be taken into the future system, they have helped inform the recommendations to the Lottery Grants Board, as well as informing some key operational changes for Hāpai Hapori to implement in the coming years.

The following pages show the future opportunities identified to enable the Department to evolve the Lottery Grants System across the six key stages of the current funding process.



Explore

Researching, discovering, connecting

Future opportunities for the evolved Lottery Grants System

- Make more effort at the front end of the process to improve access and remove barriers.
- Proactively seek out and connect with diverse and underrepresented communities and their leaders.
- Increase the presence and visibility of DIA, particularly advisory services.
- Spend more time in the community to connect kanohi ki te kanohi.
- Increase connections with local councils.
- Connect groups to the right people to grow their capability.

Sit in community and k doors – they need to k there first. – Community A

- Promote funding opportunities more broadly including use of multiple social media platforms.
- Increase collaboration with other funders to promote funding opportunities.
- Create more opportunities for communities to network and collaborate with other funders and groups.
- Talk the way communities talk and grow capability to engage in culturally appropriate ways.
 - Recognise the unique context of tāngata whenua outside of iwi organisations
 - Share different community groups' stories so others can see themselves in those stories and see what's possible.

| knock on | |
|------------|--|
| now we are | |
| Advisor | |

Formalise Group (

Becoming an entity, setting up bank account etc

Future opportunities for the evolved Lottery Grants System

- Provide greater support to small groups and those with less experience in these processes
- Look at ways to provide shared finance tools and resources
- Consider the history and work of groups prior to appearing in our system
- Recognise and grow existing strengths and capabilities of informal groups
- Staff with whakapapa connections to groups are trusted to support them
- Recognise the unique constitutional context of tangata whenua, and the responsibility that entails.

Reassurance or getting educated around the system of applying for funds.

- Community, hapū and iwi group

• Increase opportunities for funding to be accessed by communities, not just organisations.

• Examine potential bias towards established groups with longer track records with Lotteries.

• Utilise existing Māori structures as fund holders and distributors.

• All marae should be able to access funding without land designation status or development plan.

• Understanding the context people are working within and having aroha for that.



Application

Online form, meeting criteria, budgets etc

Future opportunities for the evolved Lottery Grants System

- Have a simple 'expression of interest' application ٠ that can be followed up by an Advisor visit.
- Utilise technology to support applications to be • created through a conversation with an advisor.
- Support storytelling through applications. •
- Allow applications to be made in different formats, i.e. video and maintain non-digital channels for those with digital barriers.
- Applicants apply when they're ready and when the need exists – no open and close dates.

Advisors having face-to-face interviews with groups, as sometimes people can articulate better verbally and then follow up with a simple application process. *– Committee member*

• Make the criteria and effort proportional to the size of funding and risk – e.g. budget requirements.

• Work with other funders to create more consistency across application processes and recognise history built with other funders.

Share examples of what successful applications can look like

Application criteria should allow for innovative and new approaches.

Ensure funding criteria allows for an intergenerational approach to development.

Decision



Processing, committee decision making

Future opportunities for the evolved Lottery Grants System

- Increase or eliminate funding rounds so communities, hapū and iwi can apply when the need exists.
- Allow organisations that umbrella multiple groups to apply more than once per round.
- Strengthen connections between decision-making committees and communities, hapū and iwi.
- Ensure all decision makers are trained on issues of equity and Te Tiriti.
- Ensure committee members can hear back from groups about their outcomes.

If we have funding rounds, make them quicker – it shouldn't take four months to get an answer. – Community advisor

Ensure decision makers are representative of, and understand, the communities they're serving.

Ensure tāngata whenua are representative in decision making.

• Strengthen the use of data to inform decision making.

Help groups to better understand what decision makers are looking for.

Provide groups with other support on top of a funding decision – e.g. suggestions on where else to look for funding.

We allow communities to be brave, invest in innovation, not a deficit approach.

Outcome

Approve, decline, payments

Future opportunities for the evolved Lottery Grants System

- Be transparent about the likely outcome early.
- Fully fund projects to provide greater stability.
- Provide funding for community, hapū and iwi longterm and intergenerational aspirations.
- Have funding available and tailored for big and small initiatives.
- Recognise the genuine costs required for initiatives.
- Devolve both funds and resources out into our communities. The kaimahi as well as the pūtea.

Looks like an investment rather than a grant to pay bills. – Committee member

- Have funding ring-fenced to support innovation.
 - Provide flexibility for groups to adapt and respond to changing needs.
- Share funding decisions more widely to increase transparency.
 - Provide groups with the opportunity to learn from unsuccessful applications.
 - Ensure relationships don't end with unsuccessful applications.
- We have a holistic approach towards communities, it's not just about funding.
 - We check back in with groups to see how they're going.

Using grant/Reporting

Outcomes and expenditure

Future opportunities for the evolved Lottery Grants System

- Provide mechanisms that support groups to share their learnings and successes with others.
- Coordinate requirements and sharing between Charities Services and Hāpai Hapori.
- Reduce emphasis on compliance and increase focus
 on measuring outcomes.
- Ensure reporting is proportionate to the size of the funding.
- Resource wider evaluation of investment across communities, hapū and iwi.
- Allowing iwi Māori to prescribe the outcomes/priorities rather than changing the narrative to fit

Come and see us totally transformed. Some things you can't put on paper. It's hard to measure certain outcomes. – Community, hapū and iwi group

• Allow other mediums for reporting, i.e. video, that support story-telling and create an asset for groups.

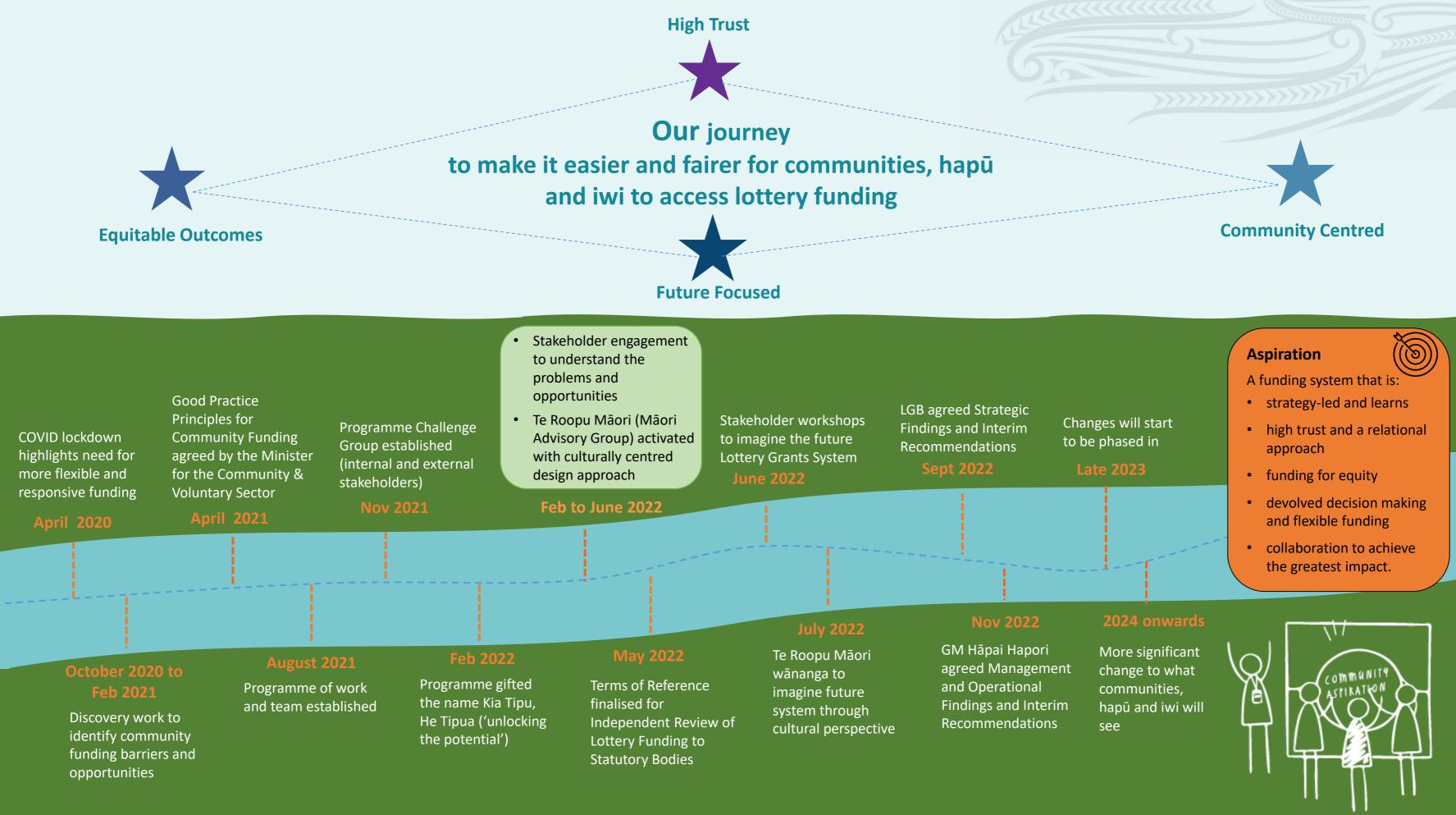
• Value ongoing, light touch check-ins rather than oneoff reports.

Provide groups with an online space to share ongoing progress.

• Advisors take proactive approach to record progress, removing reporting burden from communities

• Groups feeling that they can be honest with us. Potential failure is accepted as valid part of growth.

• Community groups are supported to learn by doing.



Thank you to those that shared their experience and insights.





Te Kāwanatanga o Aotearoa New Zealand Government



Te Tari Taiwhenua





Lottery Grants Board

Te Puna Tahua LOTTO FUNDS FOR YOUR COMMUNITY